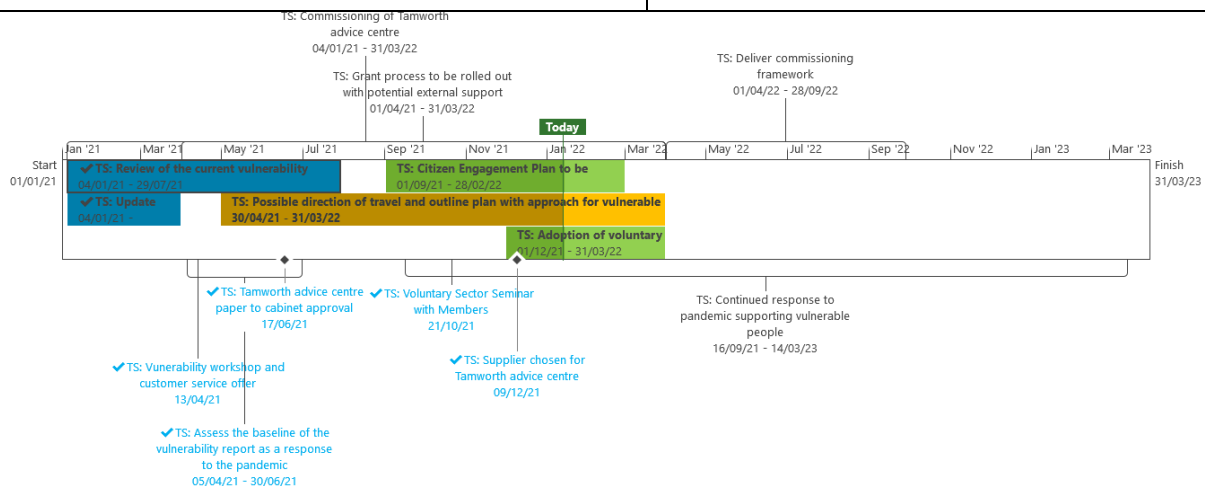


Transformation Programme Scrutiny Dashboard Report

Recovery & Reset Programme & Project Highlight Report

Project:	Third Sector and Vulnerability Strategy	
Key Workstreams	Workstream Lead	Highlights
Define vulnerability and establish a baseline service position, informing a delivery plan	Jo Sands	Now working with Support Staffordshire organisation to understand health inequalities preventing access to services. This will feed into the holistic view of the programme. Ongoing activity.
Model vulnerability service offer in context of the customer services offer	Jo Sands	Ongoing activity linking in with SMART and Customer Services Offer. Regular updates with CS team to identify areas of consultation and utilisation of Support Staffordshire to support this.
Review the commissioning framework to maximise social value	Jo Sands	Development work will be picked up after the vulnerable groups are identified and what other partners are commissioning across their own transformation programmes. Input into the customer service offer and EIA will take priority. Ongoing activity.
Unlock the potential across the voluntary / third sector to enhance purposeful partnerships to support the council's core & statutory offer	Jo Sands	Review underway, mapping previous known partnerships, changes and updated workings post COVID-19. Mental health provision and working with the Health Wellbeing Scrutiny being considered through the MPFT who are undergoing a service transformation to explore possibilities of working in partnership. Input into the customer service offer and EIA will take priority. Ongoing activity.
Key Action to Date		Planned Activities for next period
<ul style="list-style-type: none"> Established a set of questions for the voluntary sector in conjunction with Customer Services for consultation around the customer service offer. Consultation will progress with help from support Staffordshire. Circulated to all HoS a form for completion to outline what our departments do with the voluntary sector and our staff. Circulated and returned. Successfully achieved a partnership award from Western Power to assist people in fuel poverty. This includes training for some staff and voluntary sector partners around fuel poverty champions. 		<ul style="list-style-type: none"> Working with Portfolio Holder to adopt the voluntary sector pledge – date to be determined for Cabinet report. Asked voluntary sector to record all contacts which reference our services. Consultation to commence as per achievements Consider the returns from HoS to inform what the VCSE are working with the Council on.
Amber/Red Areas		Risks including Stakeholder Issues
<ul style="list-style-type: none"> Not applicable 		<ul style="list-style-type: none"> Vulnerable residents will not be catered for. All activity in this workstream aims to mitigate this risk.
Recovery & Reset Board Issues		Resourcing Requirements
<ul style="list-style-type: none"> None 		<ul style="list-style-type: none"> R&R Programme Partnership's officer has been replaced. Project support to continue.



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